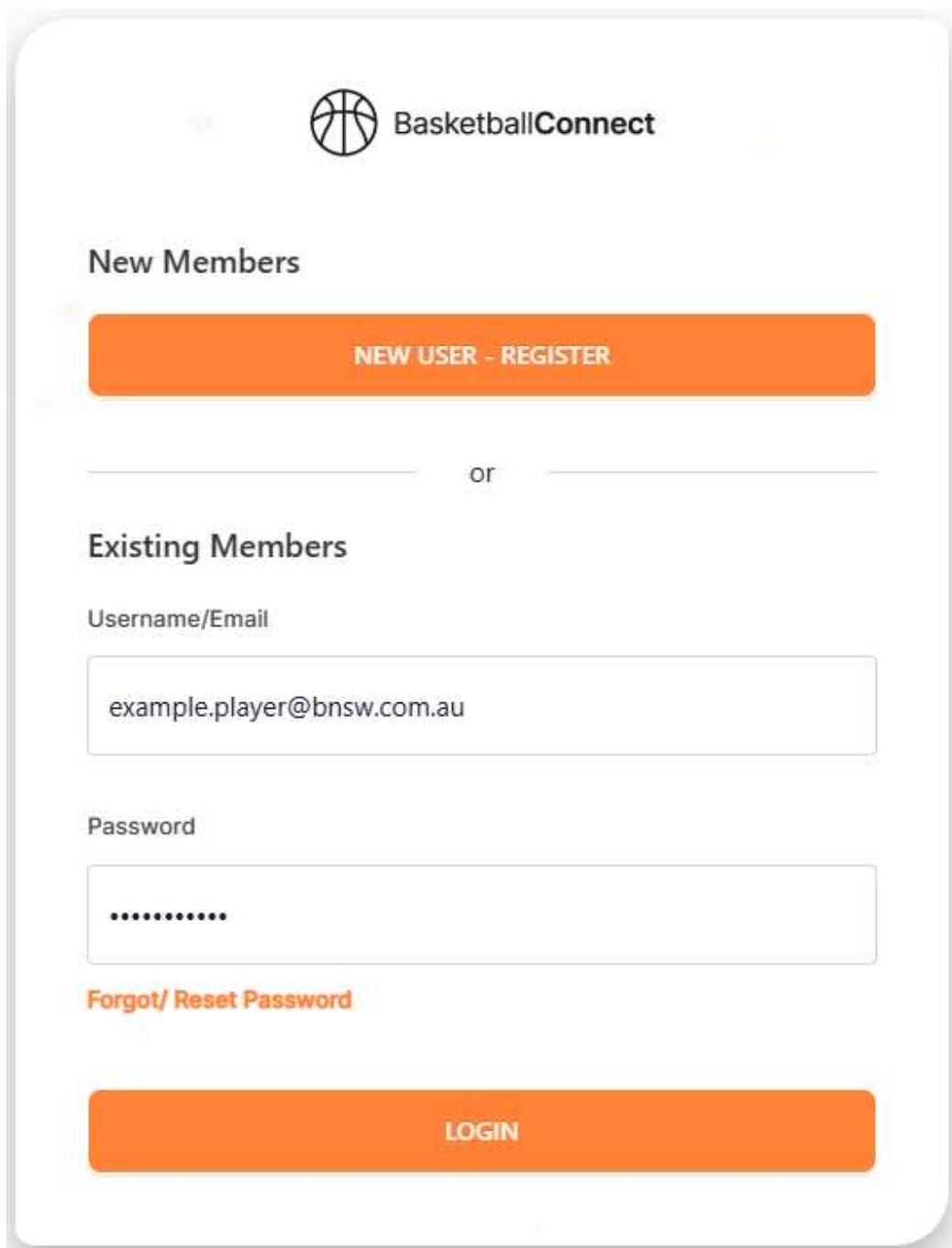


## How to Opt-Out of Auto Renewals

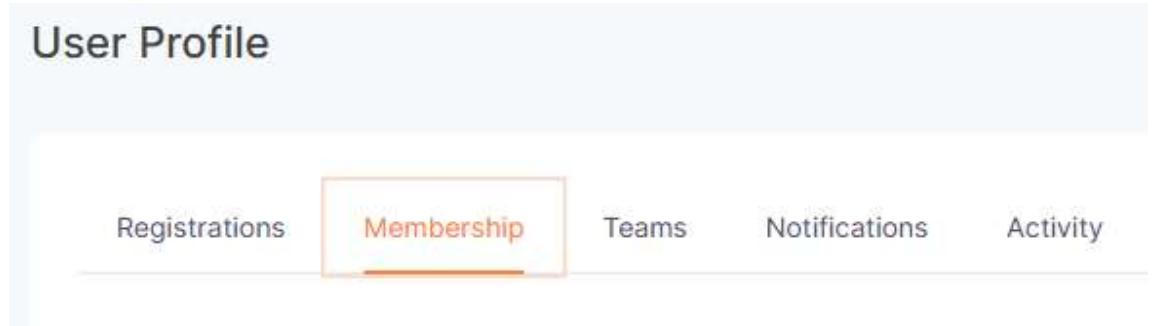
### On a Web Browser

- Go to [registration.basketballconnect.com](https://registration.basketballconnect.com) and log in using your email and password



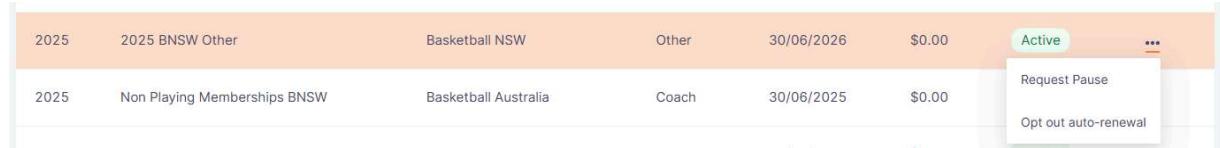
The image shows a screenshot of the BasketballConnect login page. At the top, there is a logo of a basketball and the text "BasketballConnect". Below the logo, there are two sections: "New Members" and "Existing Members". The "New Members" section contains an orange button labeled "NEW USER - REGISTER". The "Existing Members" section contains fields for "Username/Email" (with the placeholder "example.player@bnsw.com.au") and "Password" (with placeholder dots). Below these fields is a link "Forgot/ Reset Password". At the bottom of the page is an orange "LOGIN" button.

- Click on the 'Membership' tab to view your membership - to view any linked children first go to the 'Personal Details' tab then click on the child's name



The screenshot shows the 'User Profile' page with a navigation bar at the top. The 'Membership' tab is highlighted with a red box and an underline. Other tabs visible are 'Registrations', 'Teams', 'Notifications', and 'Activity'. Below the tabs is a table listing two membership records.

- To opt out of auto renewal use the 3 dots under 'Action' and opt out (you can opt back in any time)



The screenshot shows the 'Membership' table with two rows. A context menu is open over the second row, showing options: 'Request Pause' and 'Opt out auto-renewal'. The table columns include Year, Organisation, Body, Role, Expiry Date, Amount, Status, and Action (with three dots).

2025	2025 BNSW Other	Basketball NSW	Other	30/06/2026	\$0.00	Active	...
2025	Non Playing Memberships BNSW	Basketball Australia	Coach	30/06/2025	\$0.00		<a href="#">Request Pause</a> <a href="#">Opt out auto-renewal</a>

## On the Basketball Connect App

- Log in to the app using your email and password



[Create Account or Register](#)

[Follow a Team or League](#)

Already have an account?

[Log In](#)



Home



Upcoming



Draws

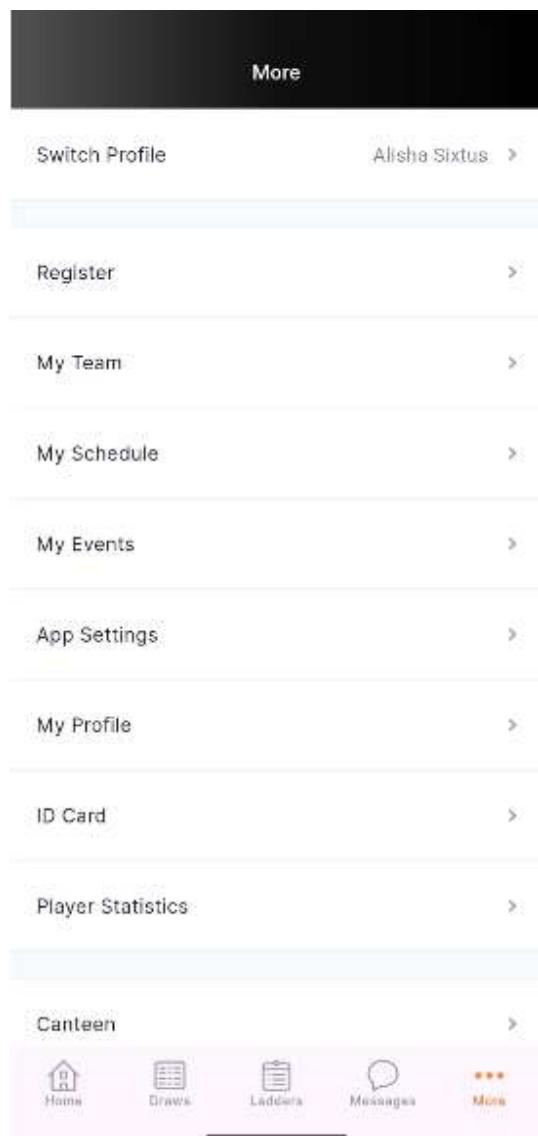


More



Login

- Tap 'More' in the bottom right - if you are making a change for a linked child tap 'Switch Profile' at the top. Next tap on 'My Profile'



- Tap on 'My Membership'



## Profile

My App Profile >

My Full Profile >

My Membership >

My Payment Methods >

My Roles >

Update Password >

Add Competition >

- To opt out of auto renewal use the 3 dots under 'Action' and opt out (you can opt back in any time)

×

### My Membership

Renewal Date	Paid	Status	Action
11/07/2025	\$0.00	Active	
11/07/2025	\$0.00	Active	
30/06/2026	\$0.00	Active	
30/06/2026	\$0.00	Active	...
		Request Pause	
30/06/2025	\$0.00	Opt out auto-renewal	
30/06/2025	\$0.00	Active	...
30/06/2025	\$0.00	Active	
30/06/2025	\$0.00	Active	