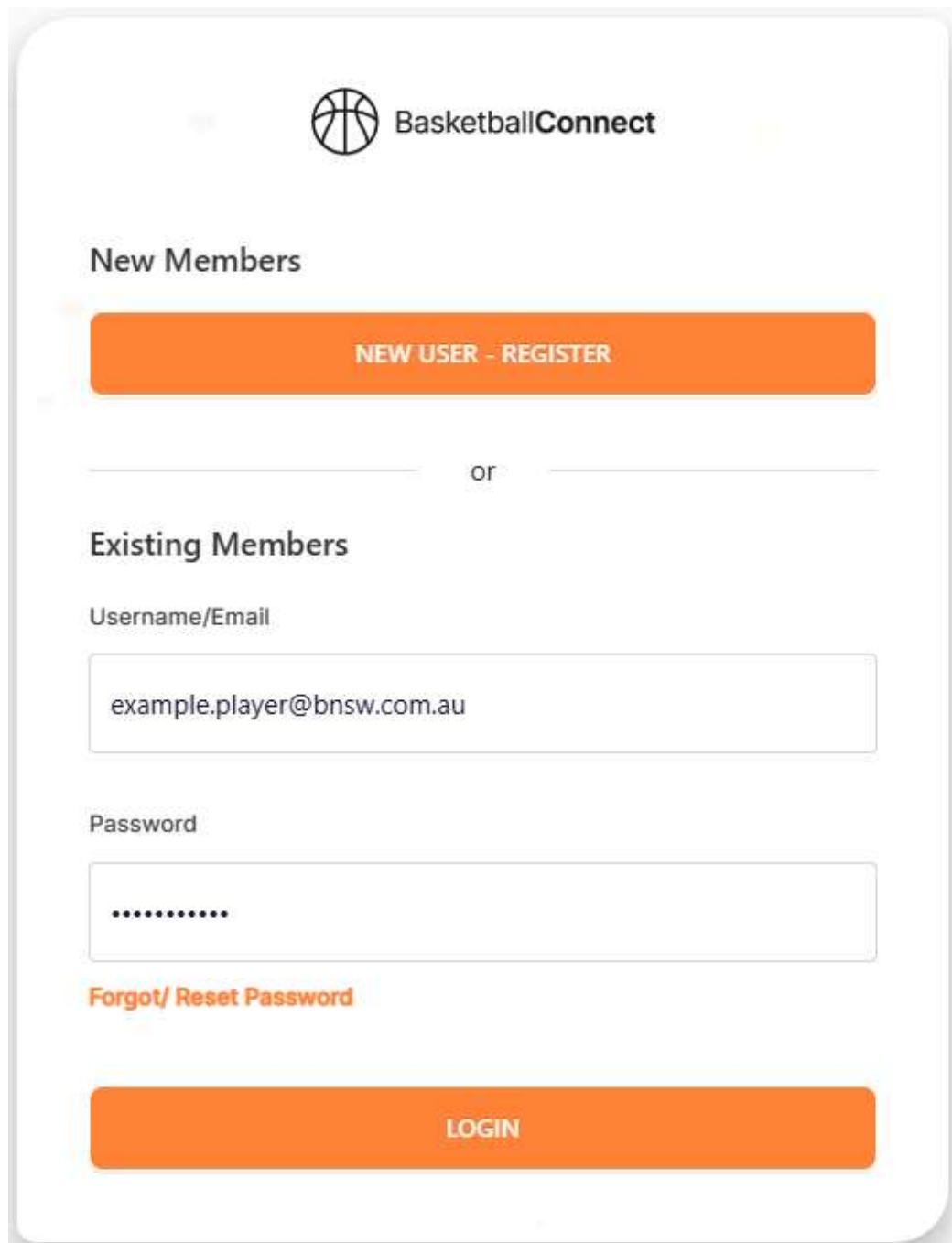



# How to Opt-Out of Auto Renewals

## On a Web Browser

- Go to [registration.basketballconnect.com](https://registration.basketballconnect.com) and log in using your email and password



The image shows a web form for BasketballConnect. At the top is the BasketballConnect logo, which consists of a basketball icon and the text "BasketballConnect". Below the logo, there are two sections: "New Members" and "Existing Members". The "New Members" section has a large orange button labeled "NEW USER - REGISTER". Below this, there is a horizontal line with the word "or" in the center. The "Existing Members" section has a label "Username/Email" above a text input field containing "example.player@bnsw.com.au". Below this is a label "Password" above a text input field containing a series of dots. Below the password field is a link labeled "Forgot/ Reset Password" in orange. At the bottom of the form is a large orange button labeled "LOGIN".

 **BasketballConnect**

**New Members**

**NEW USER - REGISTER**

or

**Existing Members**

Username/Email

example.player@bnsw.com.au

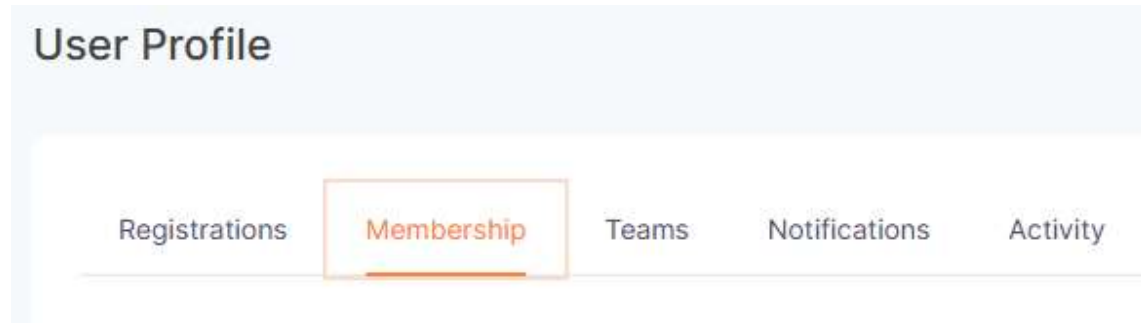
Password

.....

**Forgot/ Reset Password**

**LOGIN**

- Click on the 'Membership' tab to view your membership - to view any linked children first go to the 'Personal Details' tab then click on the child's name

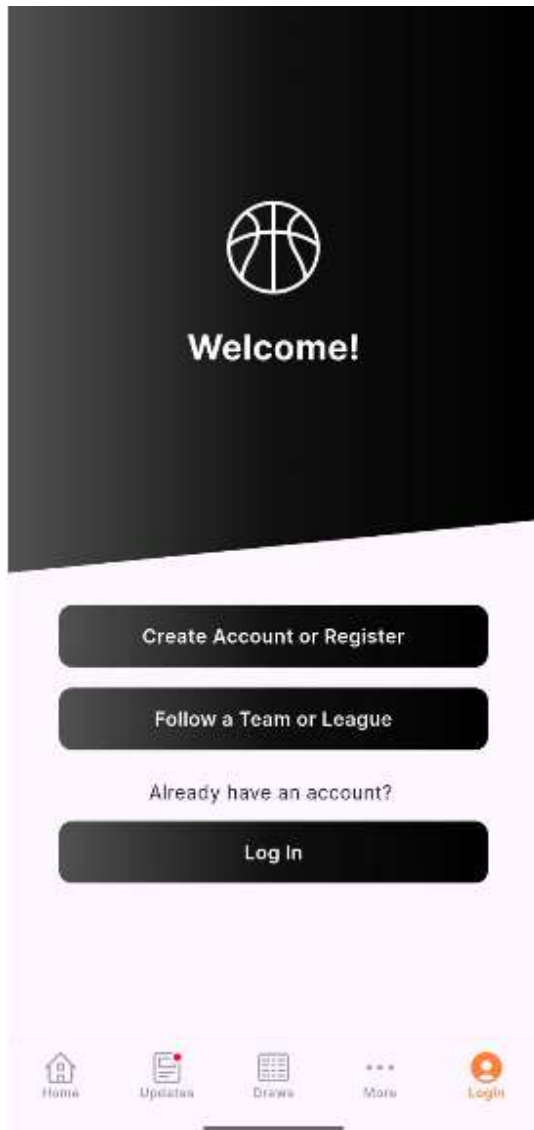


- To opt out of auto renewal use the 3 dots under 'Action' and opt out (you can opt back in any time)

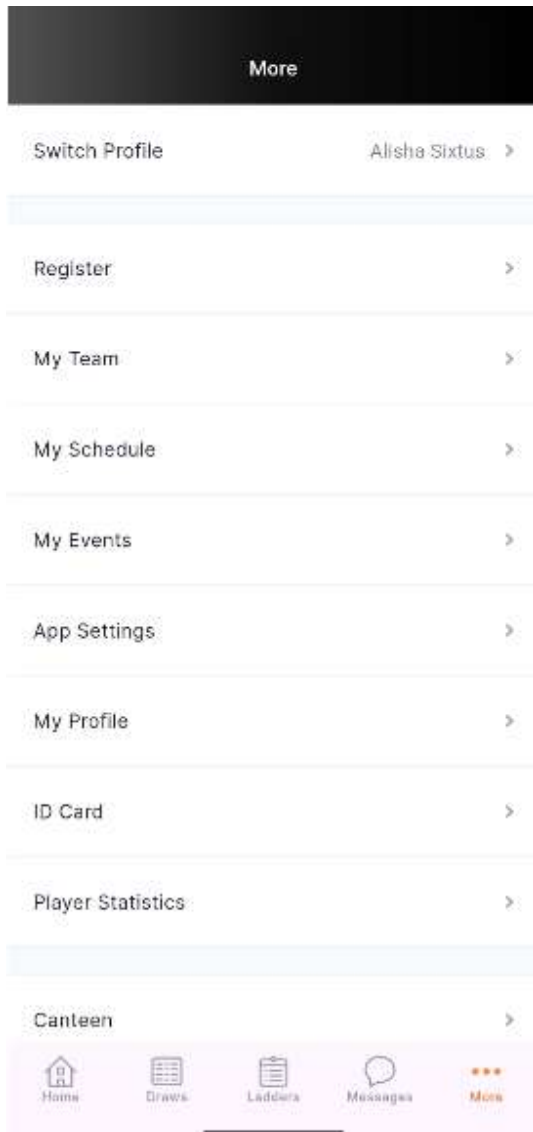
2025	2025 BNSW Other	Basketball NSW	Other	30/06/2026	\$0.00	Active	...
2025	Non Playing Memberships BNSW	Basketball Australia	Coach	30/06/2025	\$0.00	Request Pause Opt out auto-renewal	

### On the Basketball Connect App

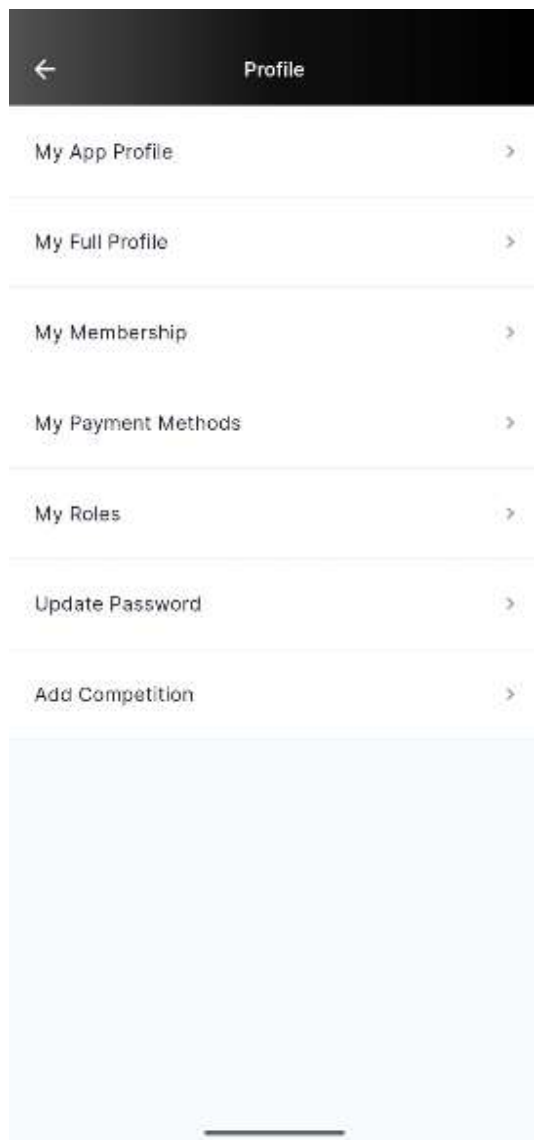
- Log in to the app using your email and password



- Tap 'More' in the bottom right - if you are making a change for a linked child tap 'Switch Profile' at the top. Next tap on 'My Profile'



- Tap on 'My Membership'



- To opt out of auto renewal use the 3 dots under 'Action' and opt out (you can opt back in any time)

×

My Membership

Renewal Date	Paid	Status	Action
11/07/2025	\$0.00	Active	
11/07/2025	\$0.00	Active	
30/06/2026	\$0.00	Active	
30/06/2026	\$0.00	Active	⋮
			Request Pause
30/06/2025	\$0.00		Opt out auto-renewal
30/06/2025	\$0.00	Active	⋮
30/06/2025	\$0.00	Active	
30/06/2025	\$0.00	Active	